

Est. Completion Date/Time _____ Repair Quote: £ _____ Paid In Full Non-Repairable Warranty Repair Previously Repaired

REPAIR AUTHORIZATION

I understand that Karl's PC Repairs is not an authorized service dealer, and that repairs rendered by Karl's PC Repairs may void manufacturer warranties for this device. Karl's PC Repairs does not assume any liability or warranty in the event that the manufacturer warranties are voided.

I understand that Karl's PC Repairs offers no verbal or written warranty, either expressed or implied, regarding the success of this repair and I expressly waive all claims against Karl's PC Repairs for any damages to this device or data that is lost due to the repair rendered by Karl's PC Repairs.

I fully understand that I, the owner of this device, have backed up all information on the hard disk in which I want to preserve. I also understand that Karl's PC Repairs is not responsible for any lost data, and waive any legal action against this company. I understand that the data on this device is not the responsibility of Karl's PC Repairs and may be lost during the repair process without my prior knowledge.

I understand that Karl's PC Repairs is not responsible for items not claimed within 14 calendar days of the date listed below. I also understand that Karl's PC Repairs will recycle or sell any device not picked up after 14 days from the date below regardless if item was repaired or not. If left after 14 days it will be considered abandoned and will become the property of Karl's PC Repairs

I understand that as a result of submitting my personal device for repair that it could be subject to loss, theft, damage, or data loss.

Our Technicians will not browse through your hard drive or memory cards looking at your data; however, they may inadvertently see data during the course of their work. Please remove any personal or private files you do not want others to see.

Customer agrees to resolve all disputes with Karl's PC Repairs through binding arbitration. By signing repair paperwork, you waive your right to a lawsuit.

SIGNING CONFIRMS THAT YOU HAVE READ, UNDERSTAND, AND AGREE TO BE BOUND BY THESE TERMS AND CONDITIONS.

***IF UNABLE TO PERFORM A PRE-CHECKLIST WE DO NOT ASSUME RESPONSIBILITY FOR ADDITIONAL FUNCTIONS NOT WORKING PROPERLY AFTER THE REPAIR. ANY FUNCTIONS NOT WORKING PROPERLY AFTER THE REPAIR ON DEVICES THAT WE CANNOT PERFORM A PRE-CHECKLIST ON ARE NOT COVERED UNDER THE REPAIR AND WILL ONLY BE FIXED AT THE EXPENSE OF THE CUSTOMER.**

Name: _____ Problem _____
 Phone #: _____ Email _____
 Type of Device: _____ Passcode _____
 How Did You Hear About Us? Circle One [Google, Facebook, Referral, Previous Customer] Other _____
 Customer Signature _____ Date: _____

OFFICE USE ONLY

Pre/Post-Check List **Model** _____ **Device ID** _____

	Pre	Post		Pre	Post
Frame Bent	Yes / No	Yes / No	Home Button	Yes / No	Yes / No
Powers On	Yes / No	Yes / No	Power Button	Yes / No	Yes / No
Accepts a Charge	Yes / No	Yes / No	Volume Controls	Yes / No	Yes / No
Ear Speaker	Yes / No	Yes / No	Vibration	Yes / No	Yes / No
Bottom Speaker	Yes / No	Yes / No	Back Camera	Yes / No	Yes / No
Microphone	Yes / No	Yes / No	Front Camera	Yes / No	Yes / No
Proximity Sensor	Yes / No	Yes / No	Wi-Fi Connectivity	Yes / No	Yes / No
Cellular Connectivity	Yes / No	Yes / No	Bluetooth Connect	Yes / No	Yes / No
Touch Screen	Yes / No	Yes / No	Shows Water Damage	Yes / No	Yes / No
LCD/Backlight	Yes / No	Yes / No	Functional Touch ID	Yes / No	Yes / No

*Items circled as NO on Pre-Checklist are found to be defective prior to repair.

Special Notes:

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QTY	DESCRIPTION ITEMS USED	AMT
	VAT	
	TOTAL	

Repaired By: _____ Date Repaired: _____